

FORMAT for CASE COLLECTION (WP2)

SECTION 1 (cover page): Introduction (in English)

Name of the Case

Adosten

Abstract

Adosten is a private, non-profit entity, constituted in 2010. It offers an alternative way in judicial conflict resolution through mediation. It develops its activity in the Basque Country, as well as at state level. It has developed 2 mediation courses in partnership with the University of Deusto, as well as 2 conferences on Mediation.

Website

<https://www.adosten.es/>

Contacts (SIKE team)

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SECTION 2: Case description

ADOSTEN

Objectives

The objective of Adosten is to offer an alternative way in judicial conflict resolution through mediation in the Basque Country and Spain.

Clients, audience

- Cases at the criminal jurisdiction
- Court cases of separation and divorce with dependent minor children at the civil-family jurisdiction.

Position along the SI Spiral

One of the following:

- Identify Opportunities & challenges
- Generate ideas
- Develop & test
- Making the case
- **Deliver & implement**
- Growing & scaling
- Changing systems.

Relationship with HEI(s) (High Education Institutions) .

1. Conference on Mediation in Euskadi and commemoration of the European Day of Mediation (January 21, 2016), organized by the Adosten Association and the University of Deusto.
2. First Mediation Course. "Mediation, a new way of working" (January to March 2016). Organized by Asociación Adosten and Deusto Alumni and accredited for continuous training in mediation.

3. Mediation Conference (March 17, 2017): "Mediation, a reality: the experience in Euskadi" organized by the Adosten Association, University of Deusto and Deusto Alumni and Social Innovation.
4. Second Mediation Course. "Mediation, a new way of working" (54 hours May to June 2017). Association Adosten and Deusto Alumni.

Finance model and resources

Funding: Basque Government

Human Resources: The team of mediators is composed of 15 professionals who form the Association. There are also 2 administrative staff members. The professionals that make up the team of mediators come from different disciplines such as psychology, law, social work, pedagogy, labor relations, social education, etc.

Infrastructures: 1 office in Bilbao

Methodology

Mediation for conflict resolution.

Products, results

Comprehensive management of the Euskadi Intrajudicial Mediation Service since January 2011 in the family criminal and civil areas. The service is provided at the level of the entire Autonomous Community covering the fourteen Judicial parties of the three Historical Territories.

1. Realization of the III State Congress of Mediation (2014). "New challenges of Mediation: Sharing experience and designing the profession". Fapromed (Federation of Professional Associations of Mediation) and Association for Mediation and alternative dispute resolution Adosten.
2. Conference on Mediation in Euskadi and commemoration of the European Day of Mediation (January 21, 2016), organized by the Adosten Association and the University of Deusto.

3. First Mediation Course. "Mediation, a new way of working" (January to March 2016). Organized by Asociación Adosten and Deusto Alumni and accredited for continuous training in mediation.
4. Mediation Conference (March 17, 2017): "Mediation, a reality: the experience in Euskadi" organized by the Adosten Association, University of Deusto and Deusto Alumni and Social Innovation.
5. Second Mediation Course. "Mediation, a new way of working" (54 hours May to June 2017). Association Adosten and Deusto Alumni.
6. Professional training course for the exercise of mediation valid for the registration of the Ministry of Justice

Impact and results

- 80% of the cases addressed by Adosten conclude with an agreement.

Overall impact

Adosten develops a mediation activity and restorative processes as an alternative way for conflict resolution.

Images

Please insert images considered meaningful to represent the case, inserting also the author/website/document were they have been taken (otherwise they cannot be used)

Other resources

Please feel free to add any other information you may find useful.