

## **FORMAT for CASE COLLECTION (WP2)**

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*SECTION 1 (cover page): Introduction (in English)*

### **Name of the Case**

**ETORKINTZA**

### **Abstract**

Etorkintza Foundation is a private non-profit institution, declared of public utility, founded in Bilbao in 1984. Their actions focus on people with drug addiction problems, mental health issues and at risk of social exclusion. They provide integral intervention in order to improve people's quality of life in the fields of health, addictions and social exclusion through prevention, assistance, and social inclusion. The University of Deusto is a member of the Foundation's board, and collaborates through Deusto Drug Addiction Institute (DDI).

### **Website**

<https://etorkintza.org>

### **Contacts (SIKE team)**

University of Deusto.

Researcher: Garbiñe Henry, PhD

[emprendimiento@deusto.es](mailto:emprendimiento@deusto.es)

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## SECTION 2: Case description

# ETORKINTZA

## Objectives

**Mission:** We work to improve the quality of life of people in the fields of health, addictions and social vulnerability through prevention, assistance, and social inclusion.

**Vision:** We want to be recognized by society as a reference team in terms of improving the quality of life of people and with a firm ethical commitment to respond to their needs

## Values

- Ethics and Commitment to Society
- People
- Professionalism and Integral approach
- Shared leadership
- Transparency

## Clients, audience

- People with drug addiction problems
- People with mental health issues and
- Young people at risk of social exclusion

## Position along the SI Spiral

One of the following:

- Identify Opportunities & challenges
- Generate ideas
- Develop & test
- Making the case
- **Deliver & implement**
- Growing & scaling
- Changing systems.

## **Relationship with HEI(s) (High Education Institutions) .**

- The University of Deusto is a member of the Foundation's board.
- The Foundation collaborates with Deusto Drug Addiction Institute (DDI)
- The University of Deusto has internship agreements with Etorikintza for students at the Master's Degree in Drug Dependencies and other Addictions.
- We collaborate in the organization of various events, such as the Annual Symposium on Drug Addictions, the Volunteer Fair or Workshops about Teenagers and Addictions.
- The Deusto Drug Institute (DDI) elaborated a Manual of Good Practices for Etorikintza to work in the promotion of health drug addiction prevention at schools, carrying out experiences in the three centers of the Basque Country.

## **Finance model and resources**

Funding:

- Basque Government: 1.139.088,16 €
- Provincial Government of Biscay: 304.891,33 €
- City Councils and Associations: 510.396,81 €
- Donations: 72.018,10 €
- Private: 66.868,00 €
- Other: 25.827,35 €

Human Resources: 82 people (Foundation's Board, Professional Team and Volunteers)

Infrastructures:

- 2 Centers
- 1 Ambulatory

## **Methodology**

Describe the work processes and methodology used by the initiative (include images to describe it, if any)

## **Products, results**

They provide services within three lines of action:

1. Assistance: Addiction Treatment, Intervention with Teenagers and their Families, citizenship and communities in order to promote healthcare, participation and dinamization.
2. Social Inclusion: Training and Employment Guidance
3. Prevention: Municipal Prevention, Education and Leisure, Intervention with Teenagers and their Families

## Impact and results

1. **Assistance:**
  - a. Addiction Treatment: 283 people attended
2. **Social Inclusion:** Training and Employment Guidance
3. **Prevention:** in 31 communities, 687.254 inhabitants assisted
  - a. Municipal Prevention in 13 municipalities, attending 145.923 citizens
  - b. Education: Interventions in 131 Education Centres, reaching 20.797 students. 2.212 families attended.
  - c. Leisure: 1123 youngsters reached
  - d. Intervention with Teenagers and their Families at risk of exclusion: 101 teenagers and their families

## Overall impact

Etorkintza offers an Integrated Action to improve life quality of local communities.

## Images



Figure 1. Intervention Lines of Etorikintza (2017)

### Other resources

Please feel free to add any other information you may find useful.