

FORMAT for CASE COLLECTION (WP2)

SECTION 1 (cover page): Introduction (in English)

Name of the Case

Servicios Sociales Integrados (Grupo SSI)

Abstract

SSI Group, Integrated Social Services S. Coop. is a cooperative with 30 years of experience that integrates companies of social initiative and public utility, composed of professionals of social intervention. Its objective is to provide a comprehensive response to the social needs of people with social vulnerability and dependency in Euskadi. They carry out projects that present solutions to the needs of the elderly and their families, aimed at professionalizing the care sector. SSI and the University of Deusto collaborated at the SI Drive project.

Website

<https://grupossi.es/>

Contacts (SIKE team)

University of Deusto.

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SECTION 2: Case description

Servicios Sociales Integrados (Grupo SSI)

Objectives

To provide a comprehensive response to the social needs of people with social vulnerability and dependency in Euskadi. Develop projects that offer solutions to the needs of the elderly and their families, aimed at professionalizing the care sector.

Clients, audience

- Public Institutions
- Families

Position along the SI Spiral

One of the following:

- Identify Opportunities & challenges
- Generate ideas
- Develop & test
- Making the case
- Deliver & implement
- **Growing & scaling**
- Changing systems.

Relationship with HEI(s) (High Education Institutions) .

- The University of Deusto and SSI participated at the SI DRIVE Project.

Finance model and resources

Methodology

Describe the work processes and methodology used by the initiative (include images to describe it, if any)

Products, results

They provide services within four lines of action:

1. Social Intervention: Home Care Assistance, Social Support, Social Healthcare, Socio-educational and psychosocial support for carers, social emergencies, social accommodation and day assistance, childcare.
2. Knowledge Management: education, Training Center, Professional certifications, Living Lab
3. Entrepreneurship and employment in the social and health care sector: Mentoring, Silver Economy, Employment and Entrepreneurship.
4. Research, Development and Innovation: Technology, Active Ageing, New Professional Profiles, Advanced Training

Impact and results

- 16 municipalities
- 3.281 training hours provided
- 440 workers
- 10 Innovation Projects: 3 European and 7 Local
- 30.000 hours Care of Dependent Adults
- 2.200 people attended

Overall impact

SSI has over 30 years of experience enhancing the life quality of people with autonomy deficit.

Images

Please insert images considered meaningful to represent the case, inserting also the author/website/document were they have been taken (otherwise they cannot be used)



Other resources

Please feel free to add any other information you may find useful.